

Insurance for Overseas Students in China

: 400 810 5119

Service Procedure—Whole Process Health

Feeling uncomfortable

Call 4008105119

Insurance confirmation
Responsibility notification

Illness consulting

Illness diagnosis guidance

Internet hospital guidance

Outpatient advice

Outpatient Services

Guidance for medical-seeking precautions

Guidance for claim documents

Outpatient Care:

Students need to pay first and then submit required claim documents through express service for reimbursement.

Hospitalization Care:

Students need to submit power of attorney and copy of passport and initiate the advance payment process of the Service Company.

Claim Settlement Preparation:

Prepare below documents according to requirements--- send these documents to insurance company through

Required Document / Application Item	Copy of passport and visa page	Original Invoice from hospital	Copy of medical record (the date of each medical care should correspond with date in invoice)	Original of detailed expenditure sheet	Accident report	Copy of discharge summary or copy of hospitalized medical record	Copy of Bank deposit book or client information table for bank card	Claim application form
Accident outpatient	Required	Required	Required		Required		Required	Required
Illness outpatient	Required	Required	Required				Required	Required
Inpatient (accident)	Required	Required		Required	Required	Required	Required	Required
Inpatient(illness)	Required	Required		Required		Required	Required	Required

Note:

1. Before seeing a doctor, please call 4008105119 for medical advice;
2. For accidents, accident reports or qualitative documents from relevant authorities (for example, traffic accident responsibility definition issued by traffic authority for traffic accident);
3. Bank account information needs to cover account name, number and opening bank information.

理赔材料寄送地址：北京市西城区金融街 23 号平安大厦 9 层(邮编 100033)

收件人：留学保险项目组

电话：400 810 5119

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